

AUSTRALIAN MAMMALS DIVISION

Shifts times	06.40-15:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Australian Mammals Division



**Average of 15,000
steps per day**



Rain, Hail or Shine



**Physically
demanding**



**Working in with
animals**

The volunteer role

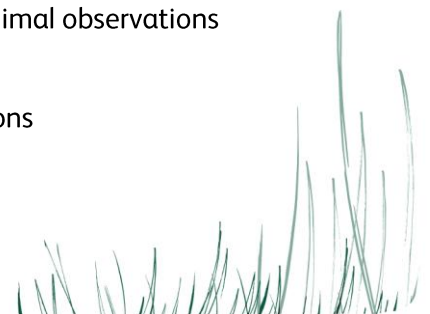
- Volunteers must be physically fit and capable of working the entire shift
- Spot cleaning macropod areas and pathways
- Raking koala bays
- Cleaning windows
- Collecting grass
- Feeding Koalas – moving/carrying large volumes of browse
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Food preparation and washing up
- Animal observations
- Platypus pool cleaning (scooping)

Animals on this Division

- Koalas
- Potoroos
- Platypus
- Tree Kangaroos
- Kangaroos & Wallabies
- Gliders
- Tasmanian Devils
- Bilbies
- Small carnivores
- Native rodents
- Dingoes
- Echidnas

What does an average day look like?

- 06.40-10.00 - Arrive at the office, buddy up with a keeper and find out your rounds for the day. Lots of cleaning- windows & pathways, raking exhibits, changing browse, spot cleaning animal exhibits, assisting with feeds
- 10.00-10.30 - Morning Tea
- 10.30-12.15 - Washing up, more spot cleaning, collecting grass and/or browse, animal observations
- 12.15-13.00 - Lunch
- 13.00-14.00 - Afternoon feed, kitchen clean down
- 14.00-15.00 - Exhibit cleaning, animal enrichment preparation, animal observations



BACKYARD TO BUSH DIVISION (B2B)

Shifts times	07:40-16:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Backyard to Bush Division



**Average of 15,000
steps per day**



**Guest Experience
focus - talking to
guests**



**Attention to
detail/following
instructions**



**Physically
Demanding**

The volunteer role:

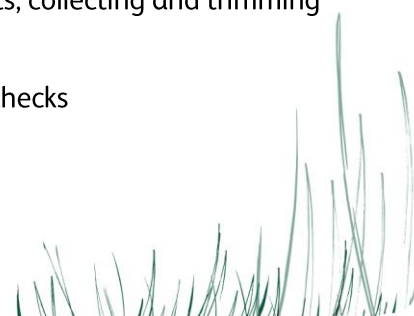
- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment & windows
- Raking and spot cleaning enclosures and sweeping pathways
- Working alone or as a team and following instructions
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Browse changes
- Food preparation and washing up
- Animal observations
- Creating and providing enrichment for animals

Animals on this Division:

- Invertebrates including spiders
- Snakes & lizards
- Rabbits, guinea pigs & mice
- Kangaroos
- Quokkas & Wombats
- Echidnas
- Emu & other species of birds
- Alpaca
- Farm animals

What does an average day look like?

- 07:40-10:15 - Arrive at the office and find out your rounds for the day, cleaning windows, raking exhibits, spot picking, prepare and collect food.
- 10:15-10:30 - Morning Tea
- 10:30-12:15 - Washing up, food preparation, kitchen clean down, cleaning exhibits, collecting and trimming browse
- 12:15-13:00 - Lunch
- 13:00-15:30 - Making animal enrichment, final feeds, animal observations, final checks
- 15:30-16:00 - Clean down & record keeping



BIRDS DIVISION

Shifts times	06:40-15:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Bird Division



**Average of 15, 000
steps per day**



**Indoor AND Outdoor
work**



Lots of cleaning



**Minimal hands-on
animal contact**

The volunteer role:

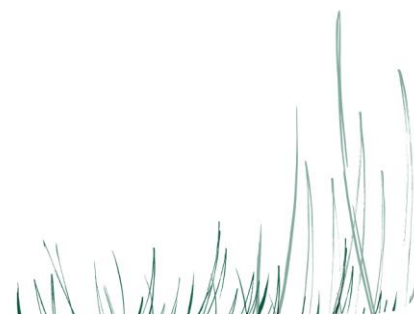
- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment
- Cleaning paths
- Cleaning feeding areas
- Assist keepers with feeding animals
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Browse collection and changes
- Food preparation and washing up
- Animal observations

Animals on this Division:

- Glossy Black Cockatoo
- Lorikeet
- Lyrebird
- Cassowary
- Ducks
- Finches & honeyeaters
- Spoonbill
- Pigeons
- Many, many more species!

What does an average day look like?

- 06:40-10:30 - Arrive at the kitchen and find out your rounds for the day, food preparation, walk to section, cleaning paths, assist keepers cleaning aviaries and feeding
- 10:30-11:00 - Morning Tea
- 11:00-12:30 - Washing buckets and plates
- 12:30-13:15 - Lunch
- 13:15-15:00 - Assist keepers with afternoon rounds, animal enrichment feeds, afternoon feeds, assist with bird observations, record keeping and final checks



CARNIVORES DIVISION

Shifts times	06:40-15:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week OR 1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Carnivores Division



**Average of 15,000
steps per day**



Lots of cleaning



**Attention to detail &
following instructions**



**Minimal hands-on
animal contact**

The volunteer role:

- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment & windows
- Cleaning exhibits and dens
- Washing up
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Enrichment preparation
- Food preparation
- Animal observations

Animals on this Division:

- Sumatran Tigers
- Asian Small Clawed Otters
- Fennec Fox
- Sun Bears
- Fishing Cats
- Lions
- Binturong
- Meerkats
- Red Jungle Fowl
- Red Pandas

What does an average day look like?

- 06:40-10:00 - Arrive at the office, clean carnivore windows, find out your rounds for the day, assist keeper with morning enclosure cleans.
- 10:00-10:30 - Morning Tea.
- 10:30-12.15 - Den cleaning and/or food preparation and delivery.
- 12.15-13:00 - Lunch.
- 13:00-15:00 - Washing up, cleaning windows, assist keepers with final animal checks, feeds, animal enrichment & setting up beds.



FREE FLIGHT BIRDS DIVISION

Shifts times	07:40-16:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week Monday to Sunday
Duration	April 2025 until April 2027

Key information – Free Flight Birds Division



**Average of 12, 000
steps per day**



**Assisting with animal
presentations**



**Minimal hands-on
animal contact**



**Attention to detail &
following instructions**

The volunteer role:

- Volunteers must be physically fit and capable of working the entire shift
- Work well autonomously
- Cleaning bird aviaries and holding areas
- Preparing goal-based animal enrichment
- Assisting in operational areas of Free Flight
- Volunteers will be working alongside the keepers in all conditions – rain, hail or shine
- Observe and potentially assist in animal training sessions
- Washing up food bowls and equipment

Animals on this Division:

- Vultures, kites & buzzards
- Multiple owl species
- Cockatoos, including Galah, Sulphur-crested Cockatoo, Carnaby & Red-tailed Black Cockatoo
- Domestic Chicken & Rats
- Homing pigeons

What does an average day look like?

07:40-08:00	- Arrive at the office and join morning meeting. Begin morning husbandry routine
08:00-10:00	- Clean the Homing Pigeon aviary, prepare enrichment & prepare stage area
10:00-10:15	- Morning tea
10:15-11:15	- Prepare goal-based enrichment, observe or assist in training sessions
11:15-12:00	- Prepare for Free Flight Birds. Set up parrot stations with rewards, arrange crates & place props
12:00-12:45	- Assist in delivering Free Flight Birds; cameras & audio, bird release & pack up/clean up
12:45-13:30	- Lunch
13:30-14:15	- Prepare enrichment, clean aviaries, observe or assist in animal training sessions
14:15-15:00	- Prepare for Free Flight Birds. Set up parrot stations with rewards, arrange crates and place props
15:00-15:15	- Assist in delivering Free Flight Birds; cameras & audio, bird release & pack up/clean up
15:15-16:00	- Pack up post show, clean enclosures/crates and wash up equipment and food bowls



HERPETOFAUNA DIVISION

Shifts times	06:40-15:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week OR 1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Herpetofauna Division



Average of 15,000 steps per day



Physically demanding



Lots of cleaning



Working in with animals



Attention to detail/following instructions

The volunteer role:

- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment & windows
- Rodent tubs changes, cleaning and refilling
- Feeding and setting up egg trays for insects
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Assist with bagging and freezing food items
- Food preparation and washing up
- Animal observations
- General reptile husbandry

Animals on this Division:

- Rodents
- Slaters
- Crickets
- Reptiles
- Flies/Maggots
- Amphibians

What does an average day look like?

06:40-10:00	- Arrive at the office and find out your rounds for the day, cleaning windows, rodent housing changes, health checks and record keeping, cleaning enclosures, food and water changes
10:00-10:30	- Morning Tea
10:30-12:00	- Cricket enclosure cleaning and feeding. Maggot feeding & enclosure changes, fly pupae collection, fly enclosure cleaning and maintenance
12:00-12:45	- Lunch
12:45-14:00	- Assist with reptile and amphibian feeds, misting and hold cleans at ARC
14:00-15:00	- Clean down, record keeping, washing up



INSTITUTE OF SCIENCE & LEARNING DIVISION – KEEPER & SNAILS PROJECT

Shifts times	Keeper - 07:40-16:00 OR Snails Project - 07:40-10:40
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week OR 1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Institute of Science & Learning Division



**Working in with
animals**



**Learning & observing
animal conditioning**



**Attention to detail &
following instructions**



**Physically demanding
outdoor work
(Keeper role only)**

The volunteer role:

- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment, louvers & windows
- Spot picking aviaries/exhibits and sweeping pathways
- Collecting leaf litter for animal bedding
- Observing/helping with animal conditioning
- Creating enrichment for animals
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Browse changes & cleaning browse & vegetation
- Food preparation and washing up
- Animal observations

Animals on this Division:

- Possums & gliders
- Tortoises & turtles
- Invertebrates
- Cotton-top Tamarins & Pygmy Marmosets
- Lizards & frogs
- Snakes
- Echidna
- Varying species of birds
- Kangaroos, pademelons & wallabies
- Koalas & Potoroos
- Snails

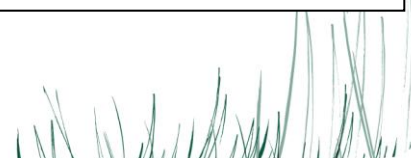
What does an average day look like?

Keeper Volunteer

07:40-07:50 - Arrive at the office and find out your rounds
 07:50-10:15 - Cleaning classrooms, windows & louvers, raking exhibits, spot picking, collecting and preparing food
 10:15-10:30 - Morning Tea
 10:30-12:15 - Preparing food, washing up, cleaning food prep area, observing animal training sessions
 12:15-13:00 - Lunch
 13:00-15:30 - Making enrichment, final feed outs, animal observations, final checks
 15:30-16:00 - Clean down

Norfolk Island Snails Project Volunteer

07:40-07:50 - Arrive at the office and learn the plan for the day
 07:50-09:00 - Cleaning snail exhibits, spot picking, collecting and cleaning vegetation for enclosures
 09:00-10:40 - Preparing & delivering food, washing up and assisting with data entry and population counts



MARINE MAMMALS DIVISION

Shifts times	07:00-15:30
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week Monday to Sunday
Duration	April 2025 until April 2027

Key information – Marine Mammals Division



Lots of cleaning



Learning & observing animal conditioning



Assisting with animal presentations



Minimal hands-on animal contact

The volunteer role:

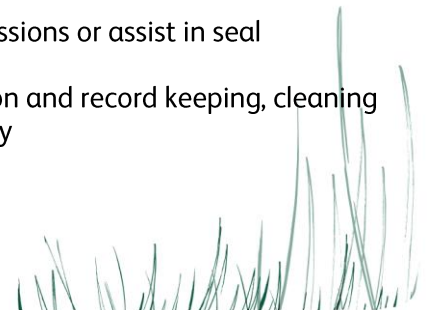
- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment & windows
- Handling fish
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Food preparation and washing up
- Animal observations

Animals on this Division:

- Long Nose Fur Seal
- California Sea lion
- Little Blue Penguin
- Australian Sea lion
- Australian Pelican
- Fiordland Crested Penguin

What does an average day look like?

- 07:00-07:40 - Arrive at the fish kitchen, assist with morning food preparation and cleaning of food prep areas. Deliver food to section and clean windows
- 07:40-10:15 - Assist marine keepers with animal husbandry routines
- 10:15-10:45 - Morning Tea
- 10:45-12:00 - Assist keepers with training sessions and 11am Seals for the Wild presentation, mail/delivery collection, animal habitat maintenance and cleaning and food preparation
(NB. volunteers will not be working in a free contact situation with animals - they will be assisting keepers)
- 12:00-12:45 - Lunch
- 12:45-14:00 - Assist keepers in, animal observations & record keeping, training sessions or assist in seal presentations
- 14:00-15:00 - Assist with training sessions or seal presentation, animal observation and record keeping, cleaning of equipment and set up of equipment required for the following day



PRIMATES & UNGULATES DIVISION

Shifts times	07:00-15:30
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week OR 1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Primates & Ungulates Division



**Average of 12-18,000
steps per day**



**Physically
demanding**



**Minimal hands-on
animal contact**



Lots of cleaning

The volunteer role:

- Volunteers must be physically fit and capable of working the entire shift
- Cleaning equipment & windows
- Observing training sessions
- Raking, hosing and spot picking exhibits
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Preparing animal enrichment
- Food preparation and washing up
- Animal observations

Animals on this Division:

- Giraffe/Zebra
- Bongo
- Pygmy Hippo
- Gorilla
- Chimpanzee
- Bolivian Squirrel Monkey
- Ring-tailed Lemur
- Francois Leaf Monkey
- Cotton-top Tamarin

What does an average day look like?

- 07:00-10:00 - Arrive at the office and find out your rounds for the day, cleaning windows, raking exhibits, spot picking, prepare and deliver food.
- 10:00-10:30 - Morning Tea.
- 10:30-12:00 - Washing up, cleaning kitchen, collecting and trimming browse, cleaning & hosing dens and exhibits.
- 12:00-12:45 - Lunch.
- 12:45-14:00 - Observing training sessions, animal observations, cleaning, animal enrichment.
- 14:00-15:30 - Clean down, record keeping, animal enrichment.



TARONGA WILDLIFE HOSPITAL

Shifts times	08:00-16:00
Commitment	12 months. Successful applicants will be expected to attend all rostered shifts, with the exception of sickness, holidays or special events.
Shifts available	1 regular day per week OR 1 regular day per fortnight Monday to Sunday
Duration	April 2025 until April 2027

Key information – Taronga Wildlife Hospital



**Average of 12-18,000
steps per day**



**Attention to
detail/following
instructions**



Lots of cleaning



**Minimal hands-on
animal contact**

The volunteer role:

- Volunteers must be physically fit and capable of working the entire shift, every shift
- Cleaning enclosures, dishes & tools
- Sweeping dens and holding yards
- Collecting suitable browse species
- Volunteers will be working alongside the Keepers in all conditions – Rain, hail or shine
- Browse changes
- Food preparation for all types of diets!
- Animal observations

Animals on this Division:

- Kookaburras, magpies, lorikeets
- Sea turtles, seabirds, penguins
- Possums & gliders
- All zoo collection animals
- Small birds, macropods, reptiles
- Any species requiring quarantine (coming to or leaving Taronga)

What does an average day look like?

- 08:00-10:00 - Arrive at the office, change into your zoo shoes, collect food. Accompany nurse on rounds to check all patients, food preparation and treatments and clean enclosures.
- 10:00-10:30 - Morning Tea.
- 10:30-12:00 - Continue cleaning enclosures, afternoon food preparation, housekeeping tasks including sweeping, cleaning and laundry or browse collection.
- 12:15-13:00 - Lunch
- 13:00-15:30 - Finalise food preparation, laundry, clean tools, empty and clean bins, clean down kitchen.
- 15:30-16:00 - Home time! Thank you for your help!

