

TARONGA TRADE SALES MANUAL





ACKNOWLEDGEMENT OF COUNTRY

The Country on which we have the honour of standing was, and always will be, Aboriginal land. As a Taronga community, we acknowledge this and pay our deepest respect and gratitude to Cammeraigal and Wiradjuri Elders, past and present.

We acknowledge their Country, lore, spirit, tradition and ongoing Cultural connections to place as the Traditional Custodians of the land on which we stand. In a time of rapid environmental change, Taronga's commitment to education, wildlife, sustainability, conservation and science has never been more critical, and we acknowledge First Nations knowledge and approach can assist with this.

As a conservation community, we commit ourselves to the ongoing process of reconciliation within our field; to respect, connect, consult and be led by the complex and vital knowledge of First Nations Peoples as we urgently work to safeguard the future of our planet.

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OUR WORK ACROSS AUSTRALIA

Over the last 12 months, Taronga scientists, conservation team and partner organisations conducted multidisciplinary programs under our unified mission of leading and supporting effective conservation through innovative science that ensures species' survival and the long-term security of resilient ecosystems.

Taronga's programs and partnerships within Australia have been carefully selected to ensure effective, practical and timely outcomes that address urgent, current and future conservation challenges. Taronga plays a leading role in several national threatened species recovery programs and contributes to 27 state and national recovery programs. Together with partners in university, government and conservation groups, Taronga has secured scientific grants from donors, corporate partners and highly competitive funding bodies, including the Australian Research Council, to support these programs.

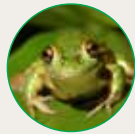
Combating illegal trade of Australian wildlife

Australia (nationally)



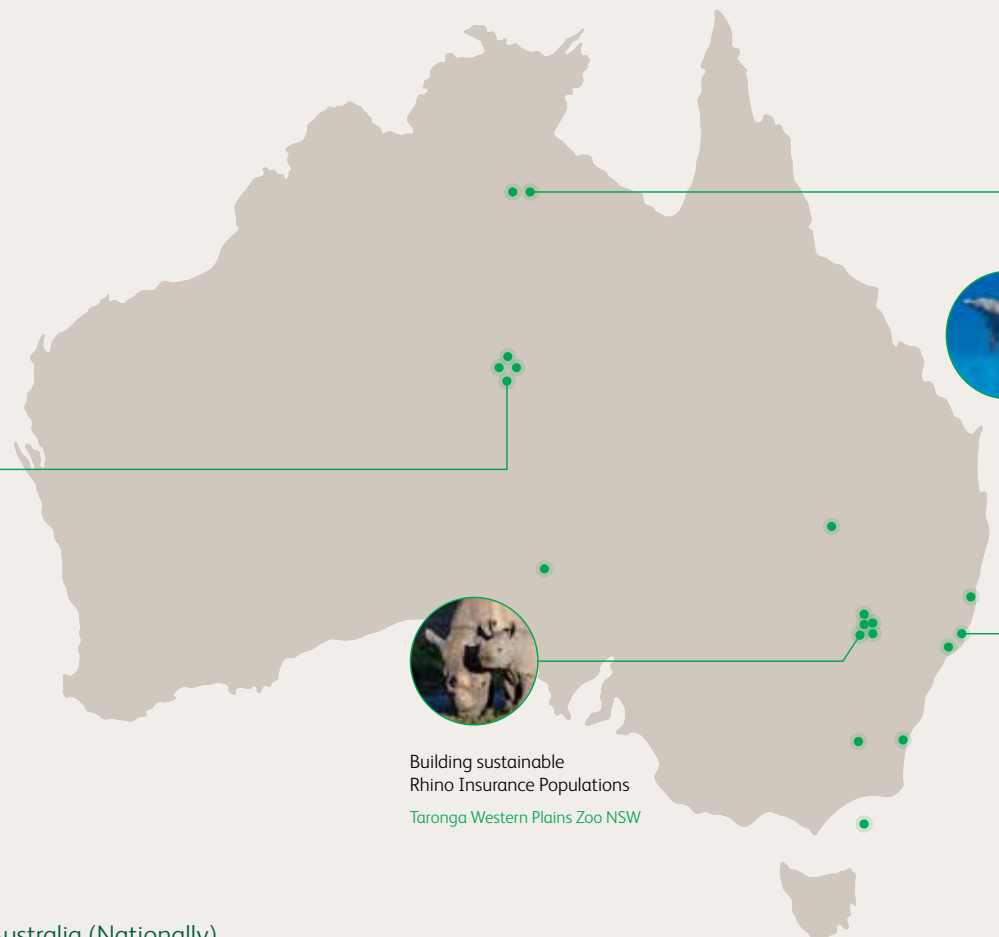
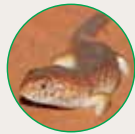
Frog mass mortality investigation

Australia (nationally)

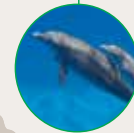


Restoring populations of endangered Great Desert Skinks at Newhaven Wildlife Sanctuary

Northern Territory



Collaborative science for monitoring marine megafauna
Northern Territory



Building sustainable Rhino Insurance Populations
Taronga Western Plains Zoo NSW



Multimodal communication in marine mammals (Sea Lions on the Edge)
NSW and South Australia

Australia (Nationally)

Marine turtle critical habitat identification

NSW

Regent Honeyeater conservation breeding and translocation

NSW

Conservation breeding and translocation of the Plains-wanderer

Taronga Western Plains Zoo

Conservation breeding and translocation of the Chuditch

Taronga Western Plains Zoo

Conservation breeding and translocation of Greater Bilbies

Taronga Western Plains Zoo

Comparing habitat preferences of Greater Bilby founder groups

Taronga Western Plains Zoo

Forging new strategies for human-dingo coexistence

Myall Lakes National Park

Conserving Koalas in peri-urban areas

Port Stephens

Northern Corroboree Frog translocations and strategic biobanking

Brindabella Mountains

Threatened frog surveys and reproductive research

NSW Northern Tablelands

Post-fire and post-translocation monitoring of threatened marsupials

Booderee National Park

Southern Corroboree Frog translocations and strategic biobanking

Kosciusko

Seabirds to Seascapes -

Understanding the impact of environmental change on food availability for marine predators to inform ocean policy and conservation strategies

NSW

Platypus translocations and environmental surveys

NSW

Shark neurophysiology and deterrents

NSW

Understanding the impact of disease and pollution on Green Turtles and Fur Seals

Australia (nationally)

Animal welfare and veterinary ethics in wildlife emergency rescue investigations to support One Health programs

Australia (nationally)

Taronga's Australian Registry of Wildlife Health: Wildlife health preparedness and response including disease investigations to support One Health programs

Australia (nationally)

Uluru-Kata Tjuta National Park Mala Census; Fire Management strategies in Kakadu National Park

Northern Territory

Field Grants

Restoring populations of endangered Great Desert Skinks at Newhaven Wildlife Sanctuary
Northern Territory

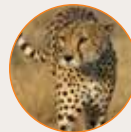
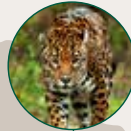
OUR GLOBAL REACH

Taronga partners with 22 organisations working on the front line of conservation in 14 countries.

From Cambodia to Cameroon, and Botswana to Nepal, Taronga works with conservation experts in the field to protect priority species and habitats, facilitate ways that people can live and share environments with wildlife, and foster community and government support for conservation. With these close partnerships, we ensure that our contributions have long-term effects and outcomes for biodiversity that are measurable in the wild.

Mind the gap: protecting a cryptic population of jaguars in a reserve network in the Cerrado, Brazil.

Brazil



Cheetah Conservation

Botswana



Africa's wildlife conservation leaders – enhancing capacity, one veterinarian at a time, through the Giraffe Conservation Foundation.

Rwanda



Finding Soala to Save Soala
Vietnam



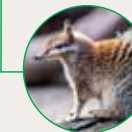
Financial and expert support for the International Rhino Foundation to ensure the health of the Rhinos and the viability of the population overall.

Asia, Africa



Restoring habitat for Kibale National Park through Invasive Plant Biomass briquette production.

Australia



Population survey and monitoring of Numbats in Boddington, Western Australia.

Australia

Conservation Partnerships 2022

Save the Bilby Fund

Australia

Save Vietnam's Wildlife

Vietnam

International Rhino Foundation

Sumatra, Indonesia

Department of Biodiversity, Conservation and Attractions (Chuditch)

Australia

TRAFFIC

Asia

Cheetah Conservation

Botswana

Northern Rangelands Trust

Kenya

Jane Goodall Institute Australia

Democratic Republic of Congo, Burundi

Botswana Predator Conservation Trust

Botswana

Field Grants

New Nature Foundation

Restoring Habitat for Kibale National Park through Invasive Plant Biomass Briquette Production

Uganda

Endangered Wildlife Trust

Using dogs to detect snares and reduce poaching

South Africa

International Crane Foundation

Restoring the Kafue Flats floodplain in Zambia by preventing the return of an invasive plant

Zambia

Elephants for Africa

Installing a solar-powered cluster fence to prevent elephant crop-raiding in a village

Botswana

Endangered Wildlife Trust

Protecting threatened species

and their habitats in South Africa's Soutpansberg mountains

South Africa

Conservation International

Sea Turtle Conservation in the Nesting Capital of Fiji's Largest Seascape

Fiji

The Soala Foundation

Finding Saola to Save Saola

Vietnam

Project Numbat

Population survey and monitoring of Numbats in Boddington, Western Australia

Australia

Birdlife Australia

Tackling nest predation on Regent Honeyeaters: a new approach for bird conservation globally

Australia

Wildlife Conservation Research Unit

Mind the gap: protecting a cryptic

TARONGA'S SUSTAINABILITY STRATEGY 2021-2025

Taronga's vision is a shared future for wildlife and people, and we recognise our important role in inspiring people, driving change and helping safeguard the future of the planet.

Past achievement highlights



Certified **Carbon Neutral**



Installed close to **500kw** of solar panels



Eliminated over **80%** of single-use plastics



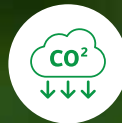
Achieved **6 star green star rating** for construction of the Taronga Institute of Science & Learning

UN SDGs

The UN Sustainable Development Goals provide a blueprint for the global community to support a healthy future for wildlife and people. The targets within this strategy align with several UN SDGs, including:



Taronga is committed to the following sustainability targets which are enabled through the organisation's six divisional plans:



Net Zero by 2030 with **70% reduction in absolute emissions**, based on Financial Year 18/19 levels



Divert **90% operational waste from landfill** by 2025, with a focus on **Circular Economy** initiatives



Apply a **sustainable and ethical procurement framework** to all purchasing decisions by 2025



All projects over \$2 million will **embed sustainability principles into design**



All prospective corporate partners are **evaluated against sustainability criteria**



All new conservation projects to be **evaluated against climate projections, and prioritise climate refugia**



Zero net increase in water use from 2025 (excluding recycled or reclaimed water)



100% renewable electricity before 2030



All new buildings, precincts and exhibits over \$25 million are **Infrastructure Sustainability Council certified**, or **Green Star certified targeting 5 star rating or higher**



ANIMAL WELFARE

How Taronga implements the 5 animal welfare domains and provides best practice animal care

Domain 1: Nutrition

Experiences relating to an animal hydration and nutritional status.

Our animals have the opportunity to experience a nutritious and varied diet designed by our nutrition team with a view to promote species relevant food processing and foraging behaviours.

Domain 2: Environment

Experiences relating to an animal interactions with the physical environment.

Our animals have the opportunity to experience dynamic and complex enclosure habitats that are engaging and empower animals with meaningful choices were possible/appropriate.

Domain 3: Physical Health

Experiences relating to an animal's health and functional state.

Our animals experience vitality and good health derived from a preventative healthcare program and on-site veterinary care from our hospital team that supports animals in all life stages from birth through to aged care.

Domain 4: Behavioural Interactions

Experience relating to an animal interacts behaviourally with the environment, with other animals and with humans.

Our animals experience a goal driven environmental enrichment program to activate, challenge and stimulate natural behaviours such foraging and exploration. Training and conditioning programs benefit animals in our care to assist with cooperative health care procedures, transport and general wellbeing.

Domain 5: Mental State

Combined these experiences give rise to animals in our care mental state.

We cannot measure mental or affective state directly and it is through actively promoting positive experiences in the above 4 domains we can be confident our animals in our care are not just surviving but thriving and are in a state of positive animal welfare.

An Ethical Approach – Dignity and Respect for Wildlife

Taronga cares for animals and portraying wildlife with dignity and respect. We celebrate the intrinsic value of all species and we present wildlife with context about it homeland, habitat, cultural significance and connections to people, place and stories. This philosophy is supported by the following principles:



Naturalness

Taronga presents wildlife in thoughtfully designed spaces inspired by nature that provide for the opportunity to undertake behaviours specific to their life history.



Meaningful connections

Taronga aims to engender awe, admiration, wonderment for wildlife and recognises the essence of the species.



Conservation driven

Taronga wildlife connections support the delivery of Taronga's conservation and education objectives.



Choice

Taronga strives to empower wildlife through the incorporation of choice (or agency) in their daily lives and avoids portraying human superiority (or dominion) over wildlife.



Positive animal welfare

Wildlife connections are designed to be a positive experience for both wildlife as well as guests, and will not comprise our high animal welfare standard.



TARONGA 
For the Wild



A TICKET WITH THE POWER TO PROTECT

Taronga is not-for-profit. Your ticket saves wildlife, by helping us care for thousands of animals at our Wildlife Hospitals.



'Taronga is a not-for-profit organisation. Every dollar you spend goes directly back into the support, care and protection of wildlife.'

DAY AT TARONGA

Established in 1916, Taronga Sydney is an iconic Australian wildlife destination. Nestled on the shores of Sydney Harbour, it boasts a rich history of conservation, education, and breathtaking animal experiences. Home to over 4,000 animals, Taronga is a haven for wildlife enthusiasts, offering unforgettable encounters and a commitment to global conservation.

Free Flight Birds presented by La Trobe Financial

Free Flight Birds has been showcasing the amazing natural behaviours of birds for over 20 years.

Learn about the condor and other exotic birds such as the Red-tailed Black Cockatoo and Galah, as they fly against the iconic Sydney Harbour skyline. See the presentation twice daily at 12:00 pm and 3:00pm.

Keeper Talks

Learn about the fascinating animals that call Taronga home from our expert Keepers.

Plan your day around our daily shows and Keeper talks for an action-packed visit. Keeper Talks allow guests to discover more about their favourite animals such as the Koala. Did you know the Koala sleeps 18 to 20 hours a day?

Seals for the Wild powered by Red Energy

Watch the graceful seals in our care catch fish, climb and dive in this dynamic display.

You'll see species such as the Australian Sea Lion, Californian Sea Lion, and Long-nosed Fur Seal show off their natural abilities while you learn about their marine environment. See the presentation twice daily at 11:00 am and 2:00pm.

Dining and Shopping

Shop our range of sustainable gifts, plush toys, books and clothing at any of our three retail shops. Taronga has a range of food and drink options to suit everyone and is committed to ensuring all the food we sell and serve is environmentally sustainable and responsibly sourced.

We aim to serve only MSC or ASC certified seafood, RSCPA certified chicken and free range eggs at our food outlets. Taronga is working to limit the use of single-use plastics on site. Already we've removed potential sources of litter including balloons and plastic drinking straws from our operations and have removed plastic bottles with all beverages now served from cans.

Animal Encounters

Gaze in wonder at our famous Australian icon, the Koala, or get mobbed by our little Meerkat family as they get their daily feed!

These are just some of the encounters on offer daily at Taronga Sydney. For FIT visitors, the encounters can be booked via our app or on the day from the Retail store. For group enquiries please contact our sales team.

NURA DIYA AUSTRALIA

Nura Diya Australia is our new immersive habitat precinct which brings together Country, Culture and conservation. This precinct creates a rich, multi-sensory experience for guests that encourages exploration, reflection, and a desire to connect with nature, spirit, and Culture.

The name comes from Sydney's First Language and means 'This Country'; these words have been gifted to Taronga through ongoing and respectful consultation with First Nations People, including Taronga's Aboriginal Advisory Group, Cammeraigal and First Nations staff.

It features a new campaign, ReWildYour Life, that seeks to reduce deforestation and restore Australian biodiversity through the power of choice. The campaign focuses on improving recognition of the FSC eco-label, switching to bamboo or recycled toilet paper, and planting native plants at home.



bura nura
– Kangaroo
Country



gulamany nura
– Koala
Country

NURA DIYA AUSTRALIA

Nura Diya Australia combines four unique landscapes.



nguwing nura
– Night
Country



wuragal nura
– Dingo
Country



FIT TOURS

Wild Australia Experience

With the opening of the Nura Diya Australia Precinct, this premium tour will be taken by one of Taronga's amazing Keepers and allow guests to come up close and personal to the Australian Wildlife that call Nura Diya home.

Operating twice a day in a small, exclusive group setting, this tour is the perfect opportunity to get an insider's view on Taronga's Australian Wildlife, go behind the scenes in Taronga's Australian Nocturnal House and have the chance to meet one of Australia's favourite furry friends during your personal Koala Encounter.

Inclusions:

- Tours daily at 10:15 am and 1:00 pm 7 days a week
- Small, personalised group
- Escorted by a Keeper
- Behind the scenes access
- Photo opportunity with Koalas in their enclosure on guests phones or cameras
- All-day access to Taronga Sydney

Restrictions:

- Advanced bookings essential. Tour available in English only.
- Private tours available on request.
- Maximum 6 guests per tour. Children under 4 are included within the tour capacity.
- Guests must arrive to the Information Desk at least 10 minutes prior to tour departure. Any late arrivals will not be allowed on the tour.
- Tour is accessible please advise on booking if needed
- Payment and cancellation terms apply.

Other Information:

Guests to wear enclosed shoes. Please note any dietary requirements of guests. This is a walking tour.



Aussie Backyard Adventure

Join one of our extremely knowledgeable guides as they take you on a tour through Taronga's Nura Diya Australia Precinct.

This tour will introduce you to all the Aussie natives that call Nura Diya home and gives you the opportunity to have all your Australian animal questions answered by your informative guide and get the perfect close-up photo opportunity of Taronga's Australian native furry friends.

Inclusions:

- Tours daily at 9:45 am and 1:30 pm 7 days a week
- Small, personalised group
- Escorted by an expert guide
- All-day Taronga access

Restrictions:

- Advanced bookings essential. Tour available in English only.
- Private tours available on request.
- Maximum 10 guests per tour. Children under 4 are included within the tour capacity.
- Guests must arrive to the Information Desk at least 10 minutes prior to tour departure. Any late arrivals will not be allowed on the tour.
- Tour is accessible please advise on booking if needed
- Payment and cancellation terms apply.

Other Information:

Guests to wear enclosed shoes. This is a walking tour.



Legend



Animal Encounters



Medium Group



Walking Tour



Large Group



Small Group

GROUP TOURS

Taronga Zoorise Tour

Enjoy the grounds of Taronga before they open to the public, with an early morning tour led by an expert guide.

Visiting some of our iconic Australian animals and some of our other unique animals at a special time of the day.

Inclusions:

- Guided tour of Australian Animal exhibits before Taronga opens to general public
- Access to Taronga once the tour concludes.

Restrictions:

- 15–60 people per tour.
- Advanced bookings essential.
- Tour only available in English.

Other Information:

Upgrade options for Breakfast, Encounters and other in grounds activities available on request at an additional charge

Duration:

1 – 1.5 hours



Taronga Discovery Tour

Offering two options, the Taronga Discovery Tour is a versatile product that can be enjoyed as an introduction to Taronga for those groups with less time or can be used in conjunction with functions being held either in grounds or at one of our many function spaces.

Inclusions:

- Expert Guides leading groups of 10+ guests
- Great photographic opportunities of animals
- All-day Taronga access

Restrictions:

- Minimum 10 people per tour.
- Tour only available in English.
- Payment and cancellation terms apply.

Other Information:

Upgrade options for private keeper talks, Encounters, lunch options and other activities available on request at an additional charge.

Duration:

1 hour



Taronga Sunset Tour

Discover Taronga's Australian animals at twilight led by an expert guide. Based on the Discovery tour, this upgraded tour option begins after Taronga has closed to regular visitors and concludes a half hour before darkness, the perfect time to see the animals start to enjoy the dusk hours.

Tailored to the groups interests, this tour can focus on either Australian animals, or a range of wider areas including our exotic animals. Enjoy the views from Taronga as the afternoon light begins to fade beyond the city and guests are treated to a more intimate guided experience.

Inclusions:

- Expert Guides leading groups of 10+ guests
- Great photographic opportunities of Animals
- All-day Taronga access

Restrictions:

- 15–60 people per tour.
- Advanced bookings essential.
- Tour only available in English.

Duration:

1 – 1.5 hours



ACCESSIBILITY

One of Taronga's many goals is that all members of the community feel welcome to visit its safe, inclusive and accessible.

Taronga continues to play a leadership role in supporting members of our community who require an assistance animal during their visit. With accessible pathways, ramps, and elevators throughout the site, visitors of all abilities can navigate easily.



Mobility Scooter and Wheelchair access

More than 95% of our animal displays are wheelchair viewable.



Accessible Toilets

Taronga Sydney offers Wheelchair accessible toilets and Parents Change Room.



Assistance Dogs

Taronga Sydney welcomes guests with accredited and vaccinated Assistance Dogs. Please contact our team for more details.



Tranquil Zones

We have some beautiful picnic venues throughout the site that can provide a quiet space for you to relax. Please ask our team for the nearest Tranquil Zone or see our Accessibility Map.



Accommodation

Both of our overnight accommodation offerings offer accessible rooms and touring options.

Taronga offers an **Accessibility Map** that can be accessed on our website.

[VIEW MAP](#)



WILD ROPES

Take on a thrilling adventure and see Sydney from new heights on Taronga Sydney's adrenaline-pumping high ropes course. Wild Ropes offers a birds-eye view of Taronga and stunning Sydney Harbour as participants navigate suspension bridges, tackle climbing walls and soar the skies on flying foxes.

Participants might even catch a glimpse of Taronga's native Australian koalas, emus and kangaroos underneath their feet as they swing and step above Nura Diya Australia.

Inclusions:

- 6 exhilarating high ropes courses
- Suitable for kids through to adults and make the perfect activity for couples, families and incentive groups.

Restrictions:

- Children under 11 years of age climbing on the Adult course needs an adult climbing with them.
- The youngest age someone can climb the adult course is 8.
- Courses operate from 9:30 – 4:00 in the Summer and 9:30 – 3:30 in the Winter.
- Children's course participants must be at least 3 years old.
- A variety of group sizes can be accommodated with a maximum of 60 people on the course within a one hour time frame.
- Only available in English.
- Payment and cancellation terms apply.

Duration:

1 – 2 hours dependent on an individuals ability and the number of courses booked.



WILDLIFE RETREAT AT TARONGA

The Wildlife Retreat at Taronga on Cammeragal country is an elegant Australian eco-retreat nestled within Taronga Sydney.

A hidden gem overlooking Sydney's iconic Harbour with stunning views of the city skyline, the eco-friendly retreat combines luxury accommodation architecturally designed to seamlessly blend into lush bushland with a **wildlife adventure like no other.**

Guests will be immersed in a peaceful, relaxing, and tranquil environment. The carefully curated rooms offer a sophisticated luxury with plush bedding, modern and sustainable amenities and a sleek ensuite and includes air conditioning and heating, elegant custom furniture and access to high-speed WiFi and a flat screen TV to relax and unwind amongst the soothing sounds of the Taronga sanctuary.

For dining, indulge at the **award-winning Me-Gal Restaurant**, serving a seasonally modified native Australian menu, or savour quiet moment in the 360-degree open-concept N'Gurra Lounge overlooking the sparkling Sydney Harbour.



Every stay at the wildlife Retreat supports Taronga's important animal conservation program and forms an integral part of Taronga's vision to achieve a shared future for people and wildlife.

At the heart of the Retreat is its Wildlife Sanctuary, thoughtfully designed and home to amazing native wildlife and exclusive to Retreat guests.



Located just 12 minutes via Ferry from Sydney's CBD yet feels a world away. The Retreat offers the perfect base to explore the best of Sydney's attractions. Stay a night or a week. There's so much to explore.

Inclusions:

- Afternoon tour of the Retreat's Sanctuary – approx. 30 minutes and runs daily from 2.40pm during winter and 3.30pm in summer
- Buffet breakfast at Me-Gal Restaurant Access to Taronga for the entire stay (opening hours only)
- Complimentary car parking
- Access to the Retreat car shuttle service (Booked on demand and subject to availability. Limited area covered)
- Packages that include dinner are available

Accommodation details:

- 58 standard rooms (Bushland, Animal View, Harbour View) 30m²
- 4 suites (Treetop Suite) 45m²
- Accessible Room 35m² - Available on request
- Standard bedding includes King or Twin split
- Roll away bed available upon request and suits children up to age 17
- Infant cot can be provided on request
- Interconnecting rooms available on request
- Max 3 pax per room
- Check-in time: 2pm
- Check-out time: 10am
- Infants under 3 years
- Children age 3-12 years
- Adult 13+ years



ROAR AND SNORE AT TARONGA

Roar and Snore at Taronga Sydney is an unforgettable overnight experience featuring intimate animal encounters, fascinating keeper talks, delicious food and safari-style accommodation with spectacular views of the Sydney Harbour.

Enjoy drinks and nibbles at the unique safari-style campsite as the sun sets over Sydney's beautiful skyline, followed by an opportunity to get up-close with some of Taronga's friendliest residents when everyone else has gone home.

Guests awake to the sounds of Taronga Sydney at dawn and be greeted by sunrise over Sydney Harbour when they step out from their tents. A continental breakfast will be served, followed by two exclusive animal encounters before Taronga opens to the public.

ROAR & SNORE

Every stay at the Roar & Snore supports Taronga's important animal conservation program and forms an integral part of Taronga's vision to achieve a shared future for people and wildlife.

Experience Taronga Sydney after dark. An unforgettable overnight experience in safari-style accommodation overlooking spectacular Sydney Harbour.

Throughout the year, Roar and Snore hosts special events including roving Wine Safari, New Years Eve and Festive Winter for an extra unique experience.

Inclusions:

- Safari-style tent accommodation with all linen beds, electricity, and elegant shared bathroom facilities. Each tent sleeps a maximum of 4.
- Complimentary refreshments on arrival, undercover parking and luggage storage
- Meals including canapés, dinner, supper, drinks and breakfast
- Full day admission to Taronga the following day
- 10% discount at all retail outlets
- Guided night and morning tours through Taronga guided by expert Keepers
- A range of memorable animal encounters to meet some of Taronga's iconic residents

Restrictions:

Guests must be a minimum of 5 years old. Some nights are "adults only" whereby guests must be 18 years old. Roar and Snore is a non-smoking experience. Roar and Snore is a hosted group program that commences at approx. 6:00 pm and runs until 9:30 am the following morning. There is minimal flexibility for guests to depart the program prior to 9:30am, therefore please ensure any following flight and/or activities bookings do not have a pick up time prior to 9:30am.



Hear the untold stories of Taronga Sydney on your exclusive night safari. Roar and Snore offers a truly unique opportunity to stay overnight within the grounds of Taronga.



EVENTS AT TARONGA

Food for Thought

Taste culinary delights that are rich with fresh and native ingredients, serving locally-sourced produce on a delectable seasonally-modified menu that will satisfy the senses. Creating original and beautiful crafted meals with meticulous attention to detail and that leave the kitchen with great sense of pride served on stylish plate-ware.

Trippas White Group is proud to be at the forefront of ethically responsible catering. Trippas White Group use Australian farmed or wild seafood, Fair Trade coffee and Australian orange juice and are committed to working with suppliers who demonstrate the best possible practices.

Our complete menu guide will introduce you to this season's menu created for your next event.

Taronga Institute of Science & Learning

Located within the Taronga Institute of Science and Learning are Taronga's stylish, new spaces, perfect for your next corporate event.

Hosting a modern Lecture Theatre catering for up to 240 guests and a boardroom catering up to 30 guests with a private balcony and world-class views of Sydney Harbour and the Harbour Bridge; perfect for morning and afternoon tea or break-out sessions. The boardroom features drop-down presentation screens, teleconference and video conference facilities, in-house air conditioning, notepads, pens and mints.



TARONGA CENTRE

Gili Rooftop

gili - light, spark or candlelight

The new Gili Rooftop space and terrace is an incredible setting for any event.

Uninterrupted sweeping harbour views by day, shimmering skyline views by night, it is the perfect backdrop for your event, one that will stay with guests forever with 3 walls of floor-to-ceiling windows.

Capacity

Theatre: 90 pax

Cabaret: 56 pax
(8 per table)

Cocktail: 110 pax

Banquet: 90 pax



Dalang Ballroom

dalang - a place to talk

The largest of all function spaces, the Dalang Ballroom is a contemporary and sophisticated space with stunning floor-to-ceiling glass windows and spectacular views of the city skyline and Sydney Harbour.

The key features of this premium room include 180 degree views of the Sydney Harbour and a private balcony that surrounds your function.

Capacity

Theatre: 300 pax

Cabaret: 232 pax
(8 per table)

Cocktail: 300 pax

Banquet: 250 pax



N'galawa Terrace

n'galawa - sitting with people

Located above the Dalang Ballroom sits N'galawa Terrace.

With beautiful panoramic views of Sydney Harbour and the city skyline, this is a versatile space is perfect for dinners, cocktail parties, conferences, and social celebrations.

Capacity

Theatre: 200 pax

Cabaret: 132 pax
(8 per table)

Cocktail: 200 pax

Banquet: 150 pax



COMMUNITY CONSERVATION PROGRAMS

Taronga's community conservation programs inspire and motivate individuals, schools and businesses to choose behaviours that support wildlife conservation and environmental sustainability.



Climate Hero

An immersive community conservation campaign Taronga's Amphibian & Reptile Conservation Centre and is centred around the topic of climate change.

Aimed at kids and their families, Climate Hero characters link the adaptations of five reptiles and amphibians to what guests can learn and do to reduce their climate impact around transport, fashion, food, advocacy, and energy.



ReWild Your Life

ReWild Your Life focuses on protecting the forests by encouraging the use of the Forest Stewardship Council eco-label to ensure the sustainability of paper and wood products.

Guests are encouraged to share their love and appreciation of trees, with information provided about how to reduce their forest footprint through wildlife friendly behaviours. Over time, this campaign will continue to develop and provide a platform for Taronga to engage with individuals to support Taronga's Habitat Positive Project.



Fish for Good

Promoting a healthy future for marine life by encouraging sustainable seafood choices.

Taronga's Seals for the Wild presentation continues to drive awareness for guests to choose MSC-certified seafood.



Litter Free Oceans and Rivers

Encouraging individuals to understand their environmental impact and empowering schools and businesses to reduce their plastic use for the benefit of marine and freshwater species.



Raise your Palm

Driving the transition towards a responsible palm oil industry, Taronga Sydney's Tiger Trek raises awareness about the benefits of sustainable palm oil.

The upgraded ranger station and supermarket supported guest learning and behaviour change outcomes. This resulted in over 170,000 emails sent to Australian retailers and manufacturers, encouraging a supply chain transition to 100 percent certified sustainable palm oil.



Beads for Wildlife

Supporting people living side by side with wildlife in Northern Kenya through alternative and sustainable incomes.

The sale of beadwork through the Taronga's retail outlets provides communities in Northern Kenya with a source of income, in turn reducing human-induced pressures on wildlife such as poaching and habitat destruction.



They're Calling on You

Recycling mobile phones to reduce landfill and support primate conservation.

Taronga has partnered with Mobile Muster and PhoneCycle, to recycle and re-use mobile phones to divert them from landfill. The reused and recycled phones have generated over \$100,000, with this income supporting the Jane Goodall Institute Australia's primate conservation work in the Maiko – Tanya Kahuzi-Biega ecosystem in the Democratic Republic of Congo.

TRAVEL AGENTS of CHANGE

One of the reasons so many people love to travel is that it is an opportunity to escape the modern world and just be in the wilderness. However, this comes with the responsibility of ensuring that we have as little impact as possible on the planet. Whether you are leading a group locally or globally, your influence and guiding can inspire wildlife friendly travel.

Wildlife Positive Travel

Here are some handy tips of what to do, and not to do to ensure that you have a positive impact on the wildlife that you visit.

☐ Things to do:



Choose reusable

Single use plastics such as bottles, coffee cups, plastic bags and straws are causing chaos in our oceans. Encourage your guests to go reusable, not disposable.



Research

Do your research. Know when to look out for wildlife, learn their schedule – they are usually more active in the early morning and evening.



Support local

Support local conservation organisations – when done well eco-tourism provides an alternate income for local communities that would reduce their reliance on other activities that may impact wildlife or habitats.



Move mindfully

Take your time and stay quiet, we scare wildlife as much as they might scare us. Listen. Be still.



Leave no trace

Be mindful of your surroundings. Leave no trace. Take nothing from the environment.



Stick to the path

Stay on paths/tracks when walking or hiking – they are usually there for a reason.

☒ Things not to do:



Avoid exploitation

Steer clear of animals in markets and other public places that are used for a 'photo opportunity'. If the animal is being used as a selfie prop or to entertain people chances are they are not happy. It is likely these wild creatures are being kept as pets and often mistreated with the aim of making them be able to be around humans like you.



Respect boundaries

Use noise, food, tapping, yelling or any other physical action that might cause distress to an animal when trying to get it to look at you for a photo opportunity.



No contact

Take part in experiences where a wild animal is being held, touched, restrained or baited.



Spot distress

Take part in wildlife experiences where there are obvious signs of distress. Judge the surroundings that an animal is in - if it is a baby animal, where is its mother? Was the baby orphaned and are they being raised for release back into the wild? Do the animals look like they are distressed?

AN OVERNIGHT STAY WITH THE POWER TO PROTECT

Taronga is not-for-profit.
Your stay saves wildlife by helping
us breed the Black Rhino to insure
against extinction.



Taronga is a not-for-profit organisation.
Every dollar you spend goes directly back into
the support, care and protection of wildlife.

AWARDS AND ACHIEVEMENTS



Taronga Western Plains Zoo

- Gold Award 2021 - Major Tourist Attraction
- Gold Award 2022 - Major Tourist Attraction

Zoofari Lodge

- Gold Award 2022 - Unique Accommodation

Wildlife Retreat at Taronga

- Gold Award 2022 - 4-4.5 Star Accommodation
- Finalist 2021 - Unique Accommodation



Taronga Western Plains Zoo

- TripAdvisor Travellers' Choice Award



Wildlife Retreat at Taronga

- TripAdvisor Best of the Best 2021
- TripAdvisor Best of the Best 2022



Taronga Western Plains Zoo

- Bronze Award 2021 - Major Tourist Attraction
- Finalist 2022 - Major Tourist Attraction

Zoofari Lodge

- Finalist 2022 - Unique Accommodation



NSW Government Sustainability Advantage

- Gold Partner - 2019/20
- Gold Partner - 2020/21
- Gold Partner - 2021/22



Taronga Conservation Society Australia

- Eco Tourism Australia accreditation and Carbon Neutral certification



Climate Active

- Certified - 2017/18, 2018/19, 2019/20, 2020/21 and 2021/22



Taronga Conservation Society Australia

- WAZA Conservation Award - 2018
- WAZA Sustainability Award - 2019



SALES TEAM

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RESERVATIONS

General Admissions & Tours

Monday - Saturday
9AM - 5PM

T 02 9969 2777

E tourism@zoo.nsw.gov.au

Wildlife Retreat at Taronga and Roar & Snore

Monday - Sunday
9AM - 5PM

T 02 9969 2777

E accommodation@zoo.nsw.gov.au