

WILD LIGHTS

ACCESSIBILITY *and* INCLUSION TOOLKIT

WHERE
NATURE
SHINES

Access & Inclusion Partner



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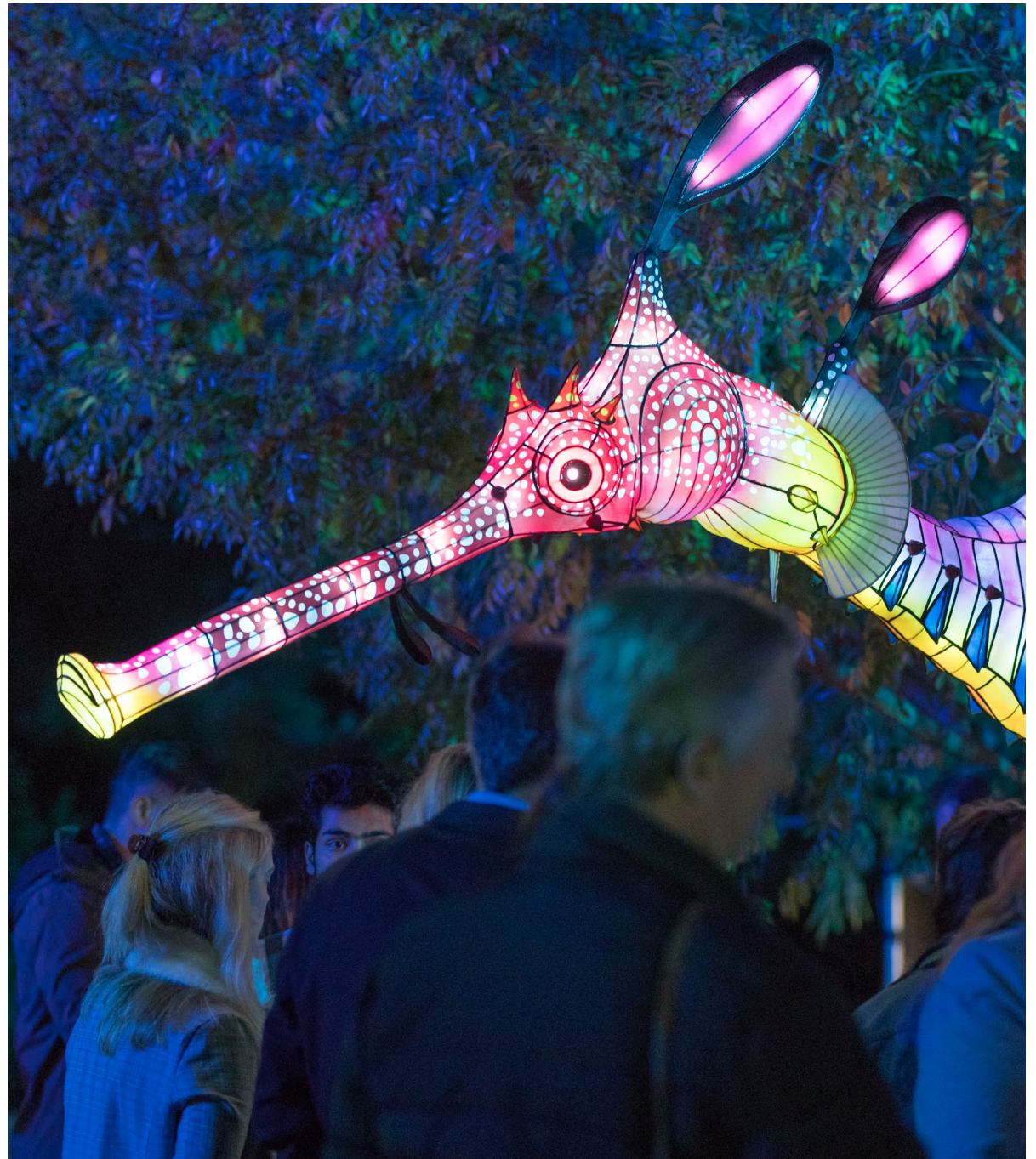
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LET THERE BE LIGHT... FOR ALL

Taronga is shining again with a very special and vibrant artistic animal adventure after dark. This VIVID we are coming together to shine a light on creating a new future, one in which wild species and wild spaces can make a comeback.

From the miniscule to the magnificent, immerse yourself in a larger-than-life brilliance of biodiversity, as creatures from land, sky and sea merge in a visual spectacle through the magic of light. Bathed in a rainbow of colour, with innovative, inclusive installations and breathtaking projections, Taronga is transformed into an atmosphere of glowing, where inspiration and hope for a healthy and shared planet for all shines bright.

We can't wait to welcome you for a magical journey of discovery weaving through the WILD LIGHTS trail in a safe and enjoyable environment.



MAGIC LIGHTS UP THE ZOO IN THE MOST WILD WAY DURING WILD LIGHTS AT TARONGA...

We proudly Acknowledge the Cammeraigal people, their Country, continuing spirit and traditions as customary owners of the lands upon which our Zoo stands.

We understand that our guests have varying needs during their visit to the WILD LIGHTS VIVID experience.

Taronga Zoo Sydney topography is quite steep in some areas. All paths are bitumen/ concrete, and the WILD LIGHTS Trail has been choreographed carefully. However, some paths linking the various levels within the light trail are steep.

- ✦ The light trail is wheelchair and pram accessible.
- ✦ WILD LIGHTS Trail is a 1.5 hour experience. Feel free to go at your own pace and take in all the beauty in your own time.
- ✦ Session 1: 5.30pm
Session 2: 7.30pm
WILD LIGHTS switches off at 9.30pm



TARONGA WELCOMES CUSHMAN & WAKEFIELD AS THE INAUGURAL ACCESS & INCLUSION PARTNER OF WILD LIGHTS 2022

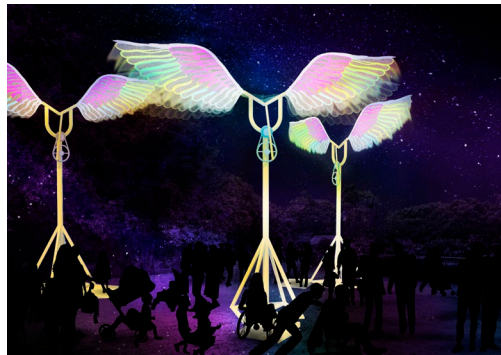
This accessibility tool kit and map aims to empower visitors to plan and understand what facilities and services are available during the experience.

This year's event will showcase three, never seen before, purpose-built installations from Cushman & Wakefield. Each installation features personal story of inclusion by the artist.

Through relationships, we aim to foster an inclusive and creative focus in highly public activities and spaces such as WILD LIGHTS, whilst providing opportunity and exposure to artistic members of the community from all walks of life, regardless of ability, gender, sexual orientation, ethnicity and personal circumstance.

UP, UP & AWAY

Share an experience, capture a selfie and work together to simulate the magic of flight with spectacular wings standing 6.5m tall.



IMAGINASIUM

Explore the illuminated gymnasium underneath the amazing dome-shaped sculpture inspired by Sydney-based visual artist with a disability, Digby Webster.



TWIST IT

Harness the powers of our planet and witness an explosion of colour and light as you work together to create a spectacular rainbow illumination.



VISIBLE

See things differently whilst viewing Visible by Bus Stop Films - a vibrant, heartfelt and authentic three-minute exploration of how it feels to be overlooked, forgotten and excluded.






ACCESSIBILITY MAP









GETTING AROUND






Open 5.30pm – 9.30pm

Lightwalk – Gentle Slope  1 – 1.5 hours
 – Steep Slope 




-  Bus frequent departures to  Ferry
-  Ferry extended operating hours


KEY

-  Low Light
-  Soundscape
-  Cushman & Wakefield Accessibility Installation
-  Cushman & Wakefield Projection Show
-  Lanyard and Map Collection Point
- ACCESSIBILITY EXIT**   Reset Point
-  Manual Wheelchair Collection Point

-  Information 6L
-  Cafe/Eatery
-  Water Bubbler
-  Zoo Shops
-  Hand Sanitiser

-  Parking
-  Sky Safari
-  More Accessible Parking
-  Ferry
-  Bus

-  Accessible Toilets 5D, 7L, 11H, 12G, 11E
-  Parents Room
-  Toilets
-  Adult Change MLAK 12H

-  Defibrillator
-  First Aid

PLEASE ASK A STAFF MEMBER FOR HELP

Access & Inclusion Partner



AS DAY TURNS TO NIGHT, WE WANT TO HELP YOU GET ORGANISED...



WILD LIGHTS CHECKLIST



I have the digital copy of my ticket that was sent to me via email.



Companion Cards – Carers or essential companions of persons with disabilities are offered free entry. Please show the national Companion Card upon entry.



Taronga provides sturdy, all-terrain manual wheelchairs **at no cost** to those who require mobility assistance. **ID is required and a disclaimer form must be completed.** These wheelchairs must be pushed by a carer/companion and seat belts are required to be worn.



Taronga aims to serve our community and will make every effort to safely accommodate individuals who are accompanied by an assistance animal on site. In order to ensure the welfare of our staff, guests and animals on site, we have undertaken risk assessments and put into place frameworks that keep the safety of all in mind.

We are excited to provide two nights during the Wild Lights series specifically designed to accommodate guests with assistance dogs: **Wednesday 1 June and Wednesday 15 June.** For these two nights, we have taken additional precautions with our wildlife on site to ensure they are not impacted by assistance dogs coming to site.

Further details on bringing your assistance dog to WILD LIGHTS and to register your visit 72-hours prior to attending, visit:
taronga.org.au/wildlightsassistanceanimals

GETTING TO WILD LIGHTS AT TARONGA



BY FERRY

Typically, the Ferry leaves from Circular Quay to Taronga every 30 minutes. Transport NSW will have the latest timings on their website.



BY BUS

The **100 bus** (Mosman to City) operates between Mosman (Taronga Zoo Sydney) and the Queen Victoria Building in the city from early morning until around midnight, seven days a week. Buses will run every 10 minutes across the day and at least every 20 minutes in the early morning and late at night.

The **238 bus** route travels between Balmoral Beach, the Taronga Zoo Sydney main entrance and the Taronga ferry wharf on the water's edge for passengers arriving or leaving by ferry.



BY CAR

Accessibility Parking is available in the Taronga carpark on the ground level. We have increased our accessibility parking spaces for this event by 12 more spaces. Parking is \$11 and can be paid via eftpos upon exit.

Maximum height is 2.1m in parking tower.

There is a designated drop-off zone at the front of the Zoo on Bradley's Head Road. This is clearly marked and visible. It will run next to our State Transit Bus stop.

If your vehicle height exceeds 2.1m feel free to use the drop off zone and street parking.

Should you have concerns about vehicle height limitations, please contact our contact centre on: (02) 9969 2777



THE CREW ARE HERE FOR YOU...



IDENTIFY OUR STAFF

Taronga's staff will be about throughout your WILD LIGHTS trail experience. You can find them wearing...



Taronga's staff jackets keeping them warm.



Blue vest worn by Accessibility and Inclusion Volunteers.

ARRIVAL AT WILD LIGHTS AT TARONGA

We are here to help, on your arrival to WILD LIGHTS please look out for the TARONGA team or WILD LIGHTS volunteers for assistance.



Taronga will have an optional lanyard available for collection should you wish to identify yourself to staff during your light experience as someone who might like additional support. This is at your full discretion. These can be collected from the Information Desk. Taronga also recognizes hidden disability sunflower lanyards.



You will find the toilets inside the Top Plaza area on the right-hand side opposite the Zoo Shop. There is a second accessible toilet over the halfway point of the trail experience. Taronga has an Adult Change MLAK room available located near Taronga Food Market.



Please allow for additional timing. There will be many people at the event, especially on weekends. Please consider weeknights if less crowds are your preference.



If you would like a hard copy of the accessibility map please collect at the Information Desk.



WHAT TO EXPECT ALONG THE WILD LIGHTS TRAIL...

We understand that there might be a time during your journey of discovery at WILD LIGHTS that you might just need to chill-out for a few minutes to reset.



If you need to rest or take a moment out, there are two RESET areas during the light experience. Please refer to the map and let the staff know during your journey you would like assistance in finding these.



Look for the seated icon to locate the closest seating if you just need to rest.



WILD LIGHTS is a one-way journey of discovery. If you need some time, please look for the volunteers and the RESET Zones.



An Accessibility Shuttle will be available to transport guests from the first RESET Zone when required. Should you need to leave during the Light Journey, head to the exit zone half way through the route or find a staff member or blue volunteer for support. The Exit Shuttle has a wheelchair lift, rated to 350kg (in-line with Australian standards). The hoist is 1290mm long and 830mm wide.



Please find and use hand sanitisers as clearly marked on the map.



Water is available from the water refill stations.



TARONGA IS WILD ABOUT SAFETY

Please know this event has specialty lighting, breathtaking projections, visual effects and moving light effects such as motion activated interactive light lanterns and chasing lights.

WHAT IF IT'S RAINING?

WILD LIGHTS will be operating in all kinds of weather, but we advise you to take precaution visiting Taronga in a wheelchair when it has been raining. Should you have concerns about the weather ahead of your visit in a wheelchair, please contact our contact centre on: (02) 9969 2777

OUR SUPPORT

Our staff and volunteers are able to support in wayfinding, directions and communication assistance during the event; however, hands on-assistance, such as wheelchair driving, side by side support or trained assistance requires guests to bring along a carer specific to these accommodations.



RIDING THE SKY SAFARI DURING OUR WILD LIGHTS EXPERIENCE



The Sky Safari is a ticketed experience in addition to your event ticket, which is available to purchase via Moshtix. Sky Safari can accommodate to most wheelchairs but if you would like the check, please contact our contact centre.

- ✦ The SKY SAFARI is a sensory experience with sounds and lights. Consider this before joining this experience.
- ✦ The SKY SAFARI entrance opening measures 62 cm.

BLUE SKYING

Excitedly, Taronga recently announced a new project to reimagine Sky Safari. This new development will improve the experience with better integration and accessible access. Watch this space for more announcements on our journey to create a more accessible Sky Safari experience in future.



AT THE END OF YOUR WILD LIGHTS JOURNEY...

The team from WILD LIGHTS at Taronga Zoo have been focusing on how the event caters to accessibility and where we can introduce new elements to make this experience enjoyable for all.

Enabled by Cushman & Wakefield, Taronga has engaged inclusion experts and we are proud to continually shine a light on accessibility. We look forward to making the event better each year, and we welcome constructive considerations for WILD LIGHTS 2023!

HAVE YOUR SAY

Taronga has sought guidance and direction from accessibility and inclusion experts however, welcome feedback/comments on your experience as we continue to learn and grow in this space.

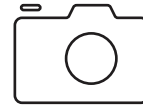
Feedback can be provided by heading to:
taronga.org.au/accessibilitywildlights2022

FOR MORE INFORMATION

Visit our website:

taronga.org.au/sydney-zoo/events/vivid

or call: (02) 9969 2777



OH SNAP! Please tag us in your awesome pics at WILD LIGHTS.

#WILDLIGHTSATTARONGA

#VIVIDTARONGA



WE HOPE YOUR WILD
LIGHTS JOURNEY *of*
DISCOVERY SHONE
BRIGHT!

THANK YOU *for*
TAKING IN WILD
LIGHTS *at* TARONGA.

Access & Inclusion Partner

